



CAPE COD HEALTHCARE

Expert physicians. Quality hospitals. Superior care.



**VISITING NURSE ASSOCIATION
OF CAPE COD**

Member Cape Cod Healthcare

Nondiscrimination Notice

Discrimination is Against the Law

Cape Cod Healthcare (CCHC)/ VNA of Cape Cod comply with applicable state and federal laws and do not discriminate on the basis of race, color, national origin, citizenship, alienage, religion, creed, sex, sexual orientation, gender identity, age or disability. CCHC/ VNA of Cape Cod does not exclude people or treat them differently because of race, color, national origin, citizenship, alienage, religion, creed, sex, sexual orientation, gender identity, age, or disability.

CCHC/VNA of Cape Cod: provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters.

CCHC/ VNA of Cape Cod also provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

The top languages in Massachusetts are: Spanish, Portuguese, Chinese, Haitian Creole, Vietnamese, Russian, Arabic, Cambodian, Mon-Khmer, French, Italian, Korean, Greek, Polish, Hindi, and Gujarati. If you need these services, contact 1-508-957-7507.

If you believe that CCHC/ VNA of Cape Cod has failed to provide these services or discriminated in another way on the basis of race, color, national origin, citizenship, alienage, religion, creed, sex, sexual orientation, gender identity, age or disability, you can file a grievance with:

Michael G. Jones, Compliance Officer

Cape Cod Healthcare, Inc.

27 Park St. Hyannis, MA 02601

complianceoffice@capecodhealth.org

Phone: 508-771-1800

Fax: 508-790-0030

You can make an inquiry and/or file a grievance in person or by mail, fax, or email.

You can also file a civil rights complaint with the United States Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.