

## About Our Services

Services range from a one-hour shower visit to 24 hours of continuous care. Skilled nursing hours and visits are based on the need of the patients.

A service agreement that outlines the cost of services will be provided and signed during the admission visit. We accept credit card payment.

To make a referral or to request more information, please call us toll-free at 1-888-543-3335.

## When To Call Us

- *You are recovering from an illness, injury or surgery.*
- *You desire to stay home and need assistance with care.*
- *As a caregiver you choose to keep your loved one at home.*
- *While awaiting nursing home placement*
- *You live alone and desire some assistance*
- *You are a caregiver with other responsibilities.*
- *When you're looking for the perfect unique baby shower gift.*
- *When you have a friend or family member who needs some relief from taking care of someone they love.*

## How You Can Help

The Visiting Nurse Association of Cape Cod is a not-for-profit agency dependent on the philanthropy of our community. If you are interested in supporting the work of the VNA, please contact the foundation office at 508-957-7700.



the VNA is...

### Private Services Office Locations:

#### Hyannis

255 Independence Drive  
Hyannis, MA 02601  
1-800-330-8048 508-957-7431

#### Falmouth

67 Ter Heun Drive  
Falmouth, MA 02540  
1-888-543-3335 508-548-5577

#### Plymouth

145 Court Street  
Plymouth, MA 02360  
1-800-556-3988

#### Wareham

185 Main Street  
Wareham, MA 02571  
508-291-4635

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Private

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Services

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**VISITING NURSE  
ASSOCIATION OF CAPE COD**  
*Cape Cod Healthcare*



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## Private Services

VNA Private Services provides on a private pay basis, support and health care related services in the privacy of one's home or in skilled nursing and assisted living facilities. Private Services of the Visiting Nurse Association of Cape Cod, combines years of experience and knowledge of home care with a team of qualified and caring professionals. Private Services has been providing services for the same clients and patients for many years.

When we are able to meet your particular request, a member of our staff will come to your home to assess your specific care and service needs and tailor a plan of care, with your input to provide these services, whether it is for assistance with personal care or for light housekeeping.

*VNA Private Services is proud to be accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO). Although seeking accreditation is voluntary, it is widely recognized as the "gold seal of approval" in the health marketplace. It is prudent to choose an agency that is accredited.*

### What We Provide

- *Licensed, bonded professionals and paraprofessionals, servicing adults, geriatrics and pediatrics.*
- *Medication Prefill Program*
- *Home Health Aide Service*
  - *Personal care*
  - *Assistance with activities of daily living (ADLs)*
  - *Meal planning/preparation*
  - *Light homemaking, shopping and errands*
  - *Respite care*
- *Homemaking Service*
  - *Light house cleaning*
  - *Cooking, shopping and errands*
  - *Mother's Helper program*
  - *Companion services*
  - *Transportation services*
- *Packaged Services*
  - *Care for the CareGiver*
  - *Companion*
  - *Mother's Little Helper*
- *Geriatric Care Manager*
  - *Professional and objective assessment of the total needs of an individual*
  - *Personalized care planning*
  - *Ongoing Care Management*

Private Services employs those caregivers that demonstrate excellent skills, experience and commitment to high standards of care and customer service. Staff are chosen after an interview, competency exam, a complete verification of professional and personal references, criminal background and health clearance according to industry regulations.

A staff nurse routinely visits our patients and clients to supervise and support our caregivers and to insure excellent customer service. High standards are maintained through ongoing continuing education and in-service opportunities.

*"I'd like to take this opportunity to thank you for the care I received from the VNA staff. I have never met such caring, compassionate human beings. We are very lucky on the Cape to have such services."*

VNA patient